

Case study

Education

Mapping a clear path forward for leading University

Xtravirt's detailed strategy and roadmap help achieve a higher level of business process maturity



Challenge

- Require an in-depth IT functionality review as current IT strategy had lapsed
- Develop ICT delivery infrastructure assessment to identify causes of a reduced quality of experience
- Produce comprehensive analysis covering employees, IT processes and technology
- Provide recommendations for improvements and a roadmap for transformation



Solution

- Current and future state analysis highlighting key process features including workshops, employee interaction and the application of best practices
- Formulation of a target operating model, utilising industry methodologies
- Overview of high level benefits to be achieved and improvements to be made
- Methodical analysis to validate a transformation roadmap, satisfying all requirements



Result

- Detailed recommendations for **growth through business relationship management**, clearly defining roles and training improvement programmes
- **Target operating model and transformation plan** to break down actions and activities into five clear phases
- **Validated foundation and roadmap** to successfully transition to an improved business proved model



Customer

Rated amongst the world's best, this science-based university has a reputation for excellence in teaching and research. With over 14,000 full-time students from 126 countries, the university supports its staff and students with a modern and efficient ICT infrastructure.

Xtravirt is a leading, independent provider of enterprise virtualisation solutions. We deliver data centre, workspace and cloud transformational solutions to clients across public and private sectors, both in the UK and internationally.

Email info@xtravirt.com

Tel +44 (0)800 4880 038

Web xtravirt.com

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