# Case study Government

## Local authority fast tracks XP migration and increases mobility

Implementation of modern working environment reduces IT management costs.



#### Challenge

- Migrate 4,000 devices away from Microsoft Windows XP, with efficient use of time and resource to minimise risk involved in handling highly sensitive data
- Reduce IT management overhead and infrastructure expenditure
- Improve employee mobility and working flexibility, in line with office space consolidation



#### Solution

- Carried out an extensive lifecycle analysis including strategy, assessment of employee working practices and current IT challenges
- Presented roadmap to design and implement thin client capability across infrastructure of 11,000 users
- VMware Horizon solutions implemented, leveraging existing investments and tailored to account for public services network compliance and user access control



#### Result

- £560,000 cost savings in technician time from XP migration
- £160,000 saving in software rationalisation
- New VDI to save more than £2m in hardware over next 3 years through zero clients and lower powered machines
- New levels of mobility, flexibility, security and integration across different departments
- Software updates and centralised desktop support function would reduce IT support calls by 80%



### Customer

This UK local authority is the largest in England with 84 elected councillors and 33,000 employees, and has responsibility for delivering public services to 1.4m county residents.

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