# Case study Healthcare

# Global diagnostic laboratory leader optimises desktop and application delivery

Scalable implementation of Citrix XenApp and XenDesktop solution results in acceleration of business service deployment by 50%



# Challenge

- Provide applications and desktops across multiple data centres in multiple locations with centralised management
- Ensure a consistent and streamlined managed application experience for all users
- Simplified and enhanced authentication for all users across the entire solution
- Scalable solution capable of supporting 5,000 staff across multiple locations



### Solution

- Citrix XenApp and XenDesktop implemented and Citrix Workspace Environment Manager utilised for user persona management
- Citrix AppDisks installed, used for application installation and management
- Microsoft Active Directory, Zerto Virtual Replication, CommVault Backup and Recovery along with VMware vRealize Operations designed and implemented to provide a robust and scalable end to end solution



### Result

- Delivery time accelerated by 50% for implementation services
- Successful roll out of modern and scalable application and desktop platform
- Fully centralised model delivering streamlined multi-site management



## Customer

Established in 1979, this renowned Laboratory Information Systems provides market-leading diagnostic information technology to over 1,700 laboratories internationally, supporting and fulfilling the requirements of today's leading healthcare providers.

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